

Virtual Desktops

Tired of being tied to the hardware in your office? With our Virtual Desktop platform, you can say goodbye to the network in your office, and have all of your technology delivered to you over the Internet. Specifically, we'll provide you with:

- ▶ **Freedom to Work From Anywhere.** Wherever there's internet access there's productivity (and billability); you'll get the exact same work experience from any location.
- ▶ **Freedom From Hardware.** No more servers to maintain or upgrade, and no desktop computers to worry about. We also include a managed, high-availability firewall for your protection.
- ▶ **A Unified Team.** No matter where your attorneys and staff are located, our collaboration tools will allow you to keep in touch instantly, and share files safely and efficiently.
- ▶ **Minimal Risk and Responsibility.** Since you're essentially renting your computer experience, we as your "landlords" will assume all risk of hardware failure, and will handle all upgrades.

"OPTIMAL'S SERVICE IS LIKE THE ELECTRIC COMPANY. I DON'T HAVE TO THINK ABOUT IT. WHEN I LOG INTO OPTIMAL, MY DESKTOP JUST WORKS."

– CHRIS DAVID
PARTNER | FUERST ITTLEMAN
DAVID & JOSEPH

"AS A FIRM, WE'VE EXPERIENCED INCREASED PRODUCTIVITY, EFFICIENCY, AND EFFECTIVENESS IN OPTIMAL'S CLOUD."

– PAT FINNAN
PARTNER | EDELL, SHAPIRO
& FINNAN

- ▶ **Confidence that Your Data is Secure.** Your data will live in our highly redundant, highly available datacenter, on servers that we patch and maintain regularly. All data is backed up, SSL encrypted, and monitored with Intrusion Detection.
- ▶ **A Support Team You Can Trust.** Our team will be available to you whenever you need us – even if that happens to be 11pm on a Saturday.
- ▶ **Personal, Proactive Attention.** Rather than relying on remote support alone, we'll send a dedicated engineer to your offices on a regular basis to give your team face-to-face attention.
- ▶ **An Environment Tailored to You.** We can build your DMS, time and billing package, and other software applications directly into your environment.
- ▶ **Financial Predictability.** No surprises here. A simple monthly fee covers it.

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